FLYTIPPINGALL RESIDENTS



020 8866 0001





THIS IS CONSIDERED AS FLY-TIPPING.

THE ONGOING MISUSE OF THE BIN-STORE BY SOME RESIDENTS IS A WEEKLY OCCURRENCE AND IS COMPLETELY UNACCEPTABLE.

- ALL GENERAL RUBBISH MUST BE 'BAGGED UP' AND PLACED <u>WITHIN</u> THE GENERAL WASTE BINS.
- NO ITEMS MAY BE LEFT ANYWHERE EXCEPT FOR <u>WITHIN</u> THE RECEPTACLES. <u>NO RUBBISH IS TO BE LEFT ON THE TOP OF THE BINS, ON THE FLOOR, OR OUTSIDE OF THE BIN-STORES</u>.
 - THIS IS CONSIDERED AS ILLEGAL FLY-TIPPING AND WILL ATTRACT VERMIN.
- THE COMMUNAL REFUSE PROVISIONS EXTEND TO 'NORMAL' HOUSEHOLD RUBBISH ONLY.
 - NO LARGE ITEMS SUCH AS FURNITURE OR LARGE CARDBOARD OR PLASTIC BOXES ARE TO BE PLACED IN THE BINS OR BIN AREA. SUCH ITEMS ARE TO BE DISPOSED OF AT YOUR OWN EXPENSE AT THE LOCAL CIVIC AMENITY SITE, OR VIA A PRIVATE COLLECTION (SEE OVERLEAF FOR LOCAL AUTHORITY INFORMATION).

WE THANK-YOU FOR YOUR ATTENTION TO THESE MATTER.
YOUR CO-OPERATION WILL ENSURE THAT WATERWAYS HOUSE IS
A PLEASANT PLACE TO LIVE FOR YOU AND YOUR NEIGHBOURS.



Putting our residents first



Household special collections

A collection service giving residents the opportunity to dispose of unused or unwanted bulky household items including fridges and freezers.

Residents can request a special collection if they wish to get rid of items that are too large or too heavy for the normal household waste collection.

Always check with the store first

Many stores offer 'take back schemes' so if you are purchasing a new large item such as a washing machine the company should take back your old one, often free of charge.

Smaller items, such as toasters can also be taken back to the store where you are purchasing the new one

We cannot collect

- loose rubbish
- garden waste
 builders rubble
 paint

The cost

The charge is based on the number of items collected:

Number of items collected	Cost
Fridge or freezer	Free
Up to 4 items	£15
Up to 8 items	£30
Up to 12 items	£45

Note: Bed base and mattress are counted as individual items.

For more than 12 items please call the Contact Centre on 01895 556000 for an estimate.

Residents in receipt of a state pension, disability living allowance (DLA) or personal independent payments (PIP) can have the first four items collected free of charge. This special concession can only be used once every three months.



Putting our residents first

Enter search keywords here			Search
Residents	Business	Council and democracy	Leisure and events

Rubbish and recycling

Waste and recycling sites

 $\label{thm:continuous} \mbox{Hillingdon's two local civic amenity sites are for the disposal of household rubbish and recycling.}$

Harefield civic amenity site

New Years Green Lane, Harefield, Middlesex UB9 6LX

Open:	
Monday to Sunday	8am to 4pm 8am to 6pm (during British summer time)
Closed	Christmas day, Boxing day, New Year's day

West Drayton civic amenity site

Railway Sidings, Tavistock Road, West Drayton, Middlesex UB7 7QT

Open on selected weekends (Saturdays/Sundays)				
29 and 30	April	9am to 5pm		
27 and 28	May	9am to 5pm		
24 and 25	lune	Oam to Epm		

It's quick and convenient, with assisted unloading available on site. There will be strictly no admission to vans or commercial vehicles. No trade waste is accepted at this site. South Ruislip civic amenity site is now closed.

Resident access

Any resident wishing to use the site for household or domestic Any resident wisning to use the site for household or domestic waste and recycling without a <u>HillingdonFirst card</u> or acceptable proof of residence in Hillingdon will be required to pay £10.00. Residents without a <u>HillingdonFirst</u> card wishing to use the site for household or domestic waste and recycling should go to the weighbridge office.



Acceptable proof of Hillingdon residence:

- a current driver's licence showing an address
- a council tax bill
 a utility bill (excluding mobile phone bills)
 bank statement (dated within the last three months)

If you are a resident disposing of rubbish in a van, or car with a trailer, please report to weighbridge office with two forms of ID confirming your address, eg council tax bill, driving licence.

Note: Access is strictly restricted to Hillingdon residents with their HillingdonFirst card OR an acceptable proof of residence in the borough.



■ Civic amenity site: West

Drayton

Useful websites