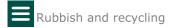


Putting our residents first



Collection instructions

Guide for all types of waste collections.

Rubbish (black bags)

All rubbish should be properly stored in large, tied black bags

These can be purchased in any supermarket.

- Carefully wrap any broken glass or other items that could cause injury, and label if appropriate.
- Keep all of your waste bags within your property boundary until collection day.
- On your collection day leave your tied black bag on the end of your property boundary.
- If you do not have a front garden leave the tied black bag on the pavement **no earlier than**5.30pm the evening before collection day.

Our suggestion

We do not supply any type of waste container to our residents. To avoid household rubbish bags being split open by foxes, birds and other animals we strongly recommend the use of regular domestic dustbins (not wheeled bins) to safely contain your black bags.

Recycling (clear bags)

All <u>recycling</u> should be properly stored in clear recycling bags. These can be ordered per roll or automatically delivered to your property to save you time.

Houses

- If you have a 'big cardboard' item, please leave it bundled next to your tied recycling bags.
- Keep all of your recycling bags within your property boundary until collection day.
- On your collection day leave your tied recycling sacks on the end of your property boundary.
- If you do not have a front garden leave the tied sacks on the pavement **no earlier than 5.30pm** the evening before collection day.

Flats

Residents living in flats are provided with a reusable bag to put recycling in and the block has a big recycling bin.

Note: All dry recyclables can be mixed into the same bag ready for our kerbside recycling system; there is no need to sort different materials into separate bags. In addition, you can put out as many bags as you wish.

Garden (Green/white sack)

Most residential properties with gardens are provided with three free heavy-duty canvas bags.

- Carefully cut large twigs or branches to allow them to fit the in the sack.
- Make sure the sacks are able to be lifted by the waste services team.
- Keep all of your garden sacks within your property boundary until collection day.
- On your collection day leave your garden waste bags near the end of your property boundary.
- If you do not have a front garden leave your garden sack on the pavement **no earlier than**5.30pm the evening before collection day.

• Garden waste is collected throughout the year.

Food waste (green box)

The food waste bin will be emptied each week by the same crew that collect the garden waste.

• Please place your food bin with your garden waste at your property boundary for collection.

The food waste will make compost along with the garden waste in the West London Composting facility at Harefield.

Textiles (purple bags)

• Leave the <u>purple bag</u> tied up ready with your other dry recycling on the normal collection day.

The purple sacks will be separated from the other dry recycling when the lorry deposits its load and sent to a textile merchant. Money from the sale of the textiles will go to the <u>Mayors' nominated charity</u> for the year. The service is for the convenience of residents.

Any items can go into your refuse bag, but we encourage residents to use the <u>recycling</u> and <u>food waste</u> <u>recycling</u> facilities.

If you wish to recycle cooking oil, there is a bin at <u>Harefield civic amenity site</u>.

Special collections

- All items must be left ready at the front of your property as close to the road as possible by 7am.
 The items must be easily accessible and visible
- Collections cannot be made from inside properties, garages or sheds. Residents must approach friends, relatives, charities or voluntary organisations if support is required to place the items outside the property
- Smaller items should be bundled, bagged or packed into a cardboard box which needs to be sealed
- Keep mattresses and carpets dry as they become very heavy when wet
- Carpets must be rolled and no more than 8 feet long
- More information and how to book your special collection»

Is there anything wrong with this page?

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